Impact Case Study: Breastfeeding Hub MK Mobile App

How did Ros get involved?
Ros found out about Our MK and the Citizens Ideas Competition through social media and attended a workshop at Community Action: MK Office in Acorn House to find out more about applying. Ros was particularly interested in the health category of the Our MK competition and thought that the work she was already doing around breastfeeding would fit in nicely. Ros had already co-founded the very successful Breastfeeding Cafe in Wolverton and was looking for other ways to normalise breastfeeding in Milton Keynes and provide information about breastfeeding to new mothers. Ros had already explored various breastfeeding-friendly initiatives in other towns and saw this as the perfect opportunity to make Milton Keynes more breastfeeding-friendly as well. As the Our MK competition had a focus on technology, Ros came up with the idea of the Breastfeeding Hub MK Mobile App. Ros was passionate about what she could do to improve society and the health of future generations in Milton Keynes.

The Breastfeeding Hub App

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24/7 Mobile Breastfeeding Support with local focus

Overview
What did the project do?

Ros was awarded £2970 to develop a breastfeeding mobile app that would act as a virtual breastfeeding supporter for mothers to turn to for advice. There would be an additional element that would act as a Tripadvisor-style application where families could rate places for being breastfeeding-friendly. This would in turn signpost other mothers to breastfeeding-friendly places and encourage the normalisation of breastfeeding in the community.

The funding covered the design and creation of marketing materials, phone equipment to demonstrate the app, advertising and promotion as well as the recruitment of two volunteer app developers. It was also used to purchase equipment to take to app to various events in Milton Keynes.

What added value did Our MK bring to the project?

- **Volunteers**
  By working with Our MK, Ros was able to recruit two volunteer app developers to develop the breastfeeding-friendly app for Android and iOS.

- **Technological Support**
  Ros was able to get support from the Open University about the idea of developing an app and how to get started.

- **Reaching Wider Audience**
  We have arranged for various methods of promotion of the final app and will continue to advertise the app in communities.
How will Ros’s project continue?
Ros would like to roll out the app across Milton Keynes and is working with Milton Keynes Public Health on how they could support the app in the future. Ros is also hoping to discuss the app’s role in a wider Breastfeeding Friendly initiative for the city with the Milton Keynes Breastfeeding Strategy group of which she is a member.

If used to its fullest capabilities, the breastfeeding app could be used to assess businesses for the Breastfeeding Friendly Award scheme, where businesses are assessed as worthy of Breastfeeding Friendly status, using a list of criteria and a physical visit to the premises. A user of the app will add a rating of a venue and if it is positive, i.e. 4 – 5 stars, this could trigger an invitation to have their business assessed for a Breastfeeding Friendly award. The business would then display a Breastfeeding Friendly window decal and would be reassessed yearly.

Ros is also dedicated to updating the content of the app to make sure all information is evidence based and current. This will make sure that the app remains a vital tool for new mothers to access the support that they might need.

Support timeline

<table>
<thead>
<tr>
<th>Date</th>
<th>Objectives</th>
<th>Met with</th>
</tr>
</thead>
<tbody>
<tr>
<td>02/10/16</td>
<td>Idea uploaded onto Our MK website</td>
<td>N/A</td>
</tr>
<tr>
<td>13/10/16</td>
<td>Attended the Our MK Competition Information event</td>
<td>ALL</td>
</tr>
<tr>
<td>15/02/17</td>
<td>Project meeting to sign contract and meet with app developers</td>
<td>JM, HF</td>
</tr>
<tr>
<td>12/05/17</td>
<td>Project update meeting and receiving marketing materials</td>
<td>JM</td>
</tr>
<tr>
<td>16/05/17</td>
<td>Demonstration of app at the MK: Smart Finale event at BT Tower</td>
<td>ALL</td>
</tr>
<tr>
<td>01/06/17</td>
<td>Promotion of app at the Our MK Finale Event</td>
<td>ALL</td>
</tr>
<tr>
<td>05/06/17</td>
<td>Final interview at the Open University</td>
<td>ALL</td>
</tr>
</tbody>
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Reported by Jessica MacKinnon, Community Action: MK on 26 June 2017